

2017-18 Afterschool FAQ's!

Our top priority is meeting your family's afterschool needs, and keeping communication moving between the afterschool office and parents/guardians is the most effective way to reach that goal!

Q. When are fees due?

A. The monthly fees are due on the last day of the month prior to service. Payment is required regardless of attendance. Absences or vacations do not affect the balance due.

Q. Will we be able to utilize debit/credit cards this year to pay fees?

A. YES! WE ENCOURAGE YOU TO DO SO! Please plan on paying for August with a check or money order, but in September you will be able to pay with a debit/credit card. Credit card payments go up towards the end of the month prior to the due date and will remain for about 10 days after the first. Early Learning Coalition families will pay via check or money order. **WE DO NOT ACCEPT CASH PAYMENTS!**

Q. How do I change my program?

A. Program changes must be made prior to the 20th of the month to be reflected in the charges posted for your child. Two program changes are allowed per school year.

Q. Is homework done in the afterschool program?

A. ABSOLUTELY! Grades 1 – 5 have homework time schedule within their afternoon each afternoon, Monday – Thursday. Grades 3 – 5 will also have access to classroom teachers in the event they need academic support. In addition, students may read during afterschool and take Reading Counts quizzes in the afternoons. Please encourage your child to budget their time! Kindergarten 'homework' is designed to do at home with family members, so time is not allotted for that during afterschool.

It is the student's responsibility to come prepared to do their assignments and use their time wisely. **Students are not allowed to return to classrooms to retrieve lost or forgotten items.**

Q. Can parents access campus during afterschool?

A. At TTES, safety is always first. Keeping our afterschoolers and staff safe and sound can only be accomplished on a secure campus. If you need to speak with your child's teacher or a staff member, please contact them to schedule a conference. We are not allowed to let adults beyond the office without a scheduled meeting. Please respect this very important safety rule.

Q. Someone new is picking up my child, how do I allow that to happen?

A. All additions/changes to your pick up arrangements must be made in writing. You are encouraged to email Mrs. Heide or send a fax (include your signature) to 511-366-6251.

Q. Where do I go for more information on the afterschool program or contact staff?

A. Check the TTES Edline site for the most current information on afterschool. Mrs. Heide updates information throughout the year. Email is always the most expedient way to contact us:
Rhonda.heide@palmbeachschools.org

Q. How do I get regular updates from the afterschool program?

A. Parents are encouraged to sign up for our Remind© texting service. We periodically will send information via text to all signed up parents/guardians and family members.